

## Tailored for You!

### Inspection Services

Our inspection services provide additional steps to ensure your apparatus is what you ordered. It's all about customer satisfaction and these inspections can help bring satisfaction to a new level. We're not successful unless you are... and we conduct ourselves knowing this!

#### Offline Review

*New Service!*

*Our Offline Review is a comparison between the apparatus and the component list (PPR). The inspection is performed at an agreed upon time with Pierce, typically just before testing begins. After the inspection is complete a detailed report of any discrepancies found is submitted to Pierce for corrections and also to you to keep you informed.*

#### Final inspection

*Can't make it to Appleton for a final inspection; let our experience with Pierce work for you. We'll conduct the inspection by reviewing the apparatus option content compared to the component list, conduct an aesthetics review and test functionality of electrical items.*

### About Us

Fire and Safety Consulting, LLC offers a wide variety of services to enhance the sale, manufacturing and delivery of your Pierce fire and emergency apparatus.

Our close proximity to the plants and our experience with Pierce allow us to effectively monitor your vehicle for you without your need to visit the factory, saving you valuable time and money.

We work hard to keep you "in touch" with your apparatus during the entire fabrication process. After all,

## Your Vision to Quality and Safety



Fire and Safety  
Consulting, LLC

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In co-operation with



An Oshkosh Corporation Company



Fire and Safety  
Consulting, LLC

## Your Vision to Quality and Safety

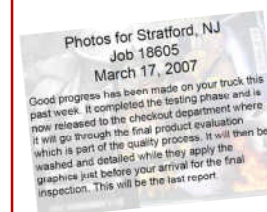
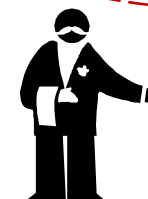


Photo Reports



Construction  
Videos

### Custom Services for Your Custom Apparatus



Customer  
Hosting



Inspection  
Services

Phone: 920-997-8152  
[www.fascg.com](http://www.fascg.com)

# Services

## Construction Photo Reports

Construction photo reports are powerful tools for keeping you and your customer informed. Reports include a brief summary of work completed and the next steps in construction as well as detailed pictures of the apparatus during the build cycle. All reports are e-mailed in the popular Adobe® PDF format to your choice of e-mail addresses. The reports have many uses:

- Monitor the apparatus for compliance to the component list
- Save money and time by using photo reports in place of post paint trips
- Keep your customers informed & involved in the build process
- Catch errors and/or make changes earlier in the process thus saving time and money!

### One-Time Construction Photos

*This service is a single photo report taken at a time specified by you (usually at offline).*

### Weekly Construction Photo Reports

*This service includes weekly photo reports beginning with cab fabrication and continuing for six weeks on a pumper and tanker and nine weeks for an aerial or rescue apparatus.*

### *Best Value!* Weekly Construction Photo Reports with Order Review

*Known as the "Follow Thru", this service begins early in the build process and concludes once the apparatus is shipped from Pierce. This service includes:*

- Weekly construction photo reports
- PRIDE PPR Review - comparison between your file and the Pierce file. Includes a detailed report of any discrepancies we find sent to you.
- Offline Review - A comparison between the truck and latest PPR. Includes a detailed report of any discrepancies found which is submitted to Pierce for corrections and a copy is also sent to you.
- Customer List Review - review of corrections made by Pierce to the items on the customer list submitted at final inspection.

## Video Service

Video services provide unique insight and detail about the apparatus that can be used in place of trips to the factory thus saving time and money for all. Videos allow customers to watch, pause and replay detailed video of their apparatus.

Video of the apparatus is recorded and then edited to approximately 30 minutes of viewable video. The video is then recorded to two DVDs, one shipped direct to the customer and another shipped direct to you.

## Hosting

Our hosting services are tailored to your customers needs. Whether you want to stay home with family, take a vacation, double booked yourself or want to use the extra time to visit future customers, there is no need to worry. As experienced former Pierce employees, we can take care of your customers.

Hosting services include transportation from the Appleton Airport to the hotel (if required), daily transportation from the hotel to the factory and back to the hotel, factory activities related to the visit type and accompanying the customer to the Pierce sponsored dinner each day.

We offer the following hosting services:

- Approval Visits
- Drawing Review
- Mid Construction / Post Paint
- Final Inspection
- Factory Tours

**In need of a service but don't see it here? Give us a call and we can discuss your ideas and custom tailor a service that works for you!**